

Newport County AFC Ticketing Terms and Conditions 2021/22

The following terms and conditions outline the Club's commitment to the individual purchasing a 2021/22 Newport County AFC Season Ticket.

Age Classification

The age of applicants on 1st August 2021 will determine discount qualification for season ticket(s), categories are defined as follows;

- Adult - Born on or between 01/08/62 – 31/07/2000 (21-59)
- Carer – Providing care to a qualifying disabled Season Ticket Holder (Proof of medium – high living disability allowance or equivalent PIP Award).
- Over 60 – Born on or before 31/07/1962
- Young Adult - Born on or between 01/08/2000 – 31/07/2003.
- Under 18 - Born on or after 01/08/2003
- Under 12 - Born on or after 01/08/2009
- Under 6 - Born on or after 01/08/2015

Concessions have a duty to inform the Club if circumstances change. Proof of qualification for Concessions must be presented at point of purchase. Failure to provide proof may result in sanctions being imposed which may include, but not limited to, the cancellation of your Season Ticket.

Furthermore, the Club reserve the right to request each Season Ticket holder provides proof of identification in the form of a Driving License, Passport or valid Photo ID Card upon entry or at any time within the Stadium footprint.

Fixtures

Season Tickets provide admission to 23 First Team home league matches in EFL League Two. Season Tickets are not valid for away matches, cup matches or play-off matches, but will provide you with ticket priority for Cup fixtures. Season Ticket Holders shall have priority over Non-Season Ticket Holders.

The Club reserve the right to amend the date, time and venue of any publicised fixture for any reason without prior notification or reimbursement of any such costs. Additionally, the Club shall not be responsible for the reimbursement of any additional costs supporters incur including but not limited to travel, accommodation or employment leave etc.

Reduced Capacity Fixtures

If capacity is limited for any reason, the Club will run a ballot process in advance of the relevant fixture(s). Season Ticket Holders shall be required to register their interest to attend the specific fixture(s) and a random ballot shall be used to select attendees. Further information regarding the ballot process will be communicated to Season Ticket Holders via the Club's channels.

Behind Closed Doors Fixtures

Where a Match is required to be played Behind Closed Doors, for whatever reason, through national jurisdiction or reinforced by the English Football League, FAW, UEFA or FIFA, the club endeavors to offer access to a streaming pass controlled by the English Football League so long as the Match is not being shown on TV. In the event this is not possible, the Club will offer refund on a pro rata basis.

Re-arranged Fixtures

If a qualifying fixture is postponed or abandoned, you shall automatically be entitled to attend the re-arranged fixture. No refunds will be provided if you are unable to attend the re-arranged fixture.

Seat Allocation

Season Ticket Holder seats are allocated at the time of purchase and are non-transferable. The Club reserves the right to relocate Season Ticket Holder seats to another equivalent area of the stadium, for any such fixture as it requires. Where possible seats will be reallocated in purchase groups.

Fees & Charges

- Prices displayed include VAT at 20% and are subject to change at the Club's discretion.
- Replacement Season Ticket Access Cards shall be replaced at a replacement fee of £10.00.

Terms & Conditions

By purchasing a Season Ticket, you are indicating that you have read, understood, accepted and agreed to abide by the Ground Rules and Regulations, as well as The Clubs Supporter COVID Code of Conduct. Additionally, if you are buying on behalf of someone else your purchase will include their acceptance to the regulations.

If a Season Ticket Holder sustains a ban from the stadium for breaching ground regulations or the Supporter COVID Code of Conduct, no refund will be given.

All Season Tickets are sold to the named individual on the Season Ticket Access Card and are non-transferable. Any such refunds or credits will be issued to the lead booker, and it shall be their responsibility to distribute such reimbursements.

Future Events

Newport County AFC reserves the right to restrict access to its fixtures because of any Pandemic and/or epidemic (including but not limited to, COVID-19 and future variants of COVID-19) or events outside of the direct control of the Club. In such cases the cited terms and conditions shall be used to determine the Club's decision on such matters which may arise.

References

These terms and conditions have been compiled in conjunction with the EFL's Season Ticket T&C's and Consumer Rights Guide 2021, as well as in line with the Consumer Rights Acts 2015 and the Unfair Contract Terms Act 1977.

Queries

For any Ticketing queries, please contact the Club Direct:

- Via Email – ticketing@newport-county.co.uk
- Via Phone – 01633 301012
- Via Post – Newport County AFC, Rodney Parade Stadium, Rodney Road, Newport. NP19 0UU.