

Newport County AFC and social media

Newport County AFC engages with its supporters on a daily basis via our social media channels. We use Twitter and Facebook, in particular, to keep our fans updated on club and team matters, provide live breaking news and match reports, and share club videos and images.

Newport County AFC welcomes feedback from supporters via our social media channels. We greatly value such engagement and interaction. We also appreciate supporters are entitled to voice their criticisms of the club when appropriate.

However, as a family and community club, we will not tolerate social media comments that are threatening, abusive, discriminatory, insulting or that contain obscene language, irrespective of whether such comments are aimed at other supporters, the club, its staff or volunteers.

In such circumstances, we will take appropriate action against the individuals concerned. This may include temporary or permanent bans from the club's Facebook page, individuals being temporarily or permanently blocked by our Twitter account, and user accounts being reported to the relevant authorities.

In extreme cases, the club will not hesitate to involve the police and the courts.

Online abuse is a growing and worrying trend in professional sport. Vile abuse of club players, staff or volunteers can have a significant impact on individuals and their families and Newport County AFC has a duty of care to all those who work or volunteer for our club.

We remain extremely appreciative of the magnificent support the club receives from Exiles fans and recognise the issues referred to in this statement relate to a tiny minority of social media users. Nevertheless, it is important that the club makes its position clear on these matters for the benefit of our players, staff and volunteers, and the vast majority of our fantastic supporters.